



QUALITY

Quality policy

All ETI Group employees are committed to ensuring the sustainable development of the ETI Group, the growth of its value, social security, occupational health and safety, and professional development of its employees and a positive impact on the development of the environment by implementing the strategy and achieving the set objectives.

By involving all employees and providing appropriate resources, the management ensures that the quality management system requirements are met and its effectiveness is continuously improved to achieve the planned business results of the Group, which are the basis for the satisfaction of customers, employees, owners and the broader social community.

OBJECTIVES

- ETI Group will achieve strategic objectives set out in the document ETI Group Strategic Plan.
- The implementation quality objectives are specified in the annual plans of all business functions as concrete and measurable annual objectives, which is the basis for the evaluation of their performance and effectiveness.

ACTIVITIES FOR ACHIEVING OBJECTIVES

- Planning and implementing the development of products and services in order to meet the minimum requirements of legislation and standards, and in particular the needs and expectations of our customers.

- Developing partnerships with suppliers based on trust and proper integration, bringing mutual improvements and satisfaction.
- Systematic management of processes that are identified and have their guardians in charge of their continuous improvement.
- Developing personal growth and employee competence.
- Regular effectiveness checks regarding achievement of quality policy objectives by the management.
- Systematic introduction of modern approaches to risk management.
- Informing, education and training of employees at all levels of the organisation to understand, implement and improve the quality policy.
- Ensuring the availability of quality policy to all stakeholders.

Izlake, 31. avgust 2022
Generalni direktor ETI Elektroelement d.o.o.:

mag. Tomaž Berginc

